

# DFW Turf Pros 25-Year Turf Warranty Summary

## Coverage overview

Qualifying landscape turf products include a 25-year prorated material warranty under applicable product warranty terms. Warranty remedies apply to turf material only and do not include labor, installation, shipping, removal, disposal, or related costs unless otherwise approved.

## Material-only remedy

Approved remedies are limited to qualifying turf material replacement or credit according to the prorated coverage schedule.

COVERAGE PERIOD	MATERIAL COVERAGE	APPLIES TO
Years 1-10	100%	Qualifying turf material coverage.
Years 11-15	50%	Prorated turf material coverage.
Years 16-20	25%	Prorated turf material coverage.
Years 21-25	10%	Prorated turf material coverage.

## Eligibility requirements

- Applies to qualifying landscape turf products installed for the intended residential or commercial use.
- Installation and care must follow the product warranty terms and recommended maintenance practices.
- The original purchase record, installation date, and project address should be available for claim review.

## Common exclusions

- Labor, installation, shipping, removal, disposal, and related costs unless otherwise approved.
- Damage from misuse, neglect, abuse, vandalism, burns, chemicals, drainage issues, flooding, or extreme site conditions.
- Normal wear, matting, changes in appearance from use, or issues caused by improper maintenance or alterations after installation.

## How to start a warranty claim

Contact DFW Turf Pros with your name, project address, installation date, proof of purchase, photos of the affected area, and a short description of the issue.